



Welcome Packet



## Hola y bienvenido,

We would like to thank you for choosing us for your vacation stay. We strive to help make your vacation as enjoyable and relaxing as possible, and in doing so we have gone to great lengths to ensure that you have all the information you will need during your stay. Please take the time to read our welcome packet we have put together for you and if you have any questions please feel free to ask.

Along with this pre-arrival welcome packet, we have put together a post-arrival ***Casa del Sol Naciente A-Z Guide*** that will have any and all information that you will need during your trip. Please make sure you take a look at it when you get to the home.

### ***ARRIVAL AT LOS CABOS INTERNATIONAL AIRPORT***

After receiving your luggage and all items proceed to the exit. Once you get through customs head through the two sets of big glass doors. As you exit you will be approached by different Mexican companies and/or people trying to get you a ride/timeshare/or a great deal. We recommend that you just smile at these folks and tell them you are good and keep walking past them. Once you exit the airport, head to the right where you will see a bar. Stop and grab a drink if you desire, heck your on vacation. ☺

### ***TRANSPORTATION TO CASA DEL SOL NACIENTE***

Larger Groups (6+ person): We recommend you take a Taxi Van from the airport to the house. This should cost between \$60-\$80 USD for the whole group. Just let the driver know you want to go to ***Cabo Bello***. Once you get to the gate let them know you are staying at ***Casa del Sol Naciente/Paseo de las Misiones Lot 1***. This is the most cost effective mode of transportation with larger groups of more than 4 people and the most direct route to the home.

Smaller Groups (4 or less): We recommend taking a Shuttle Van from the airport to the house. These can be found by heading to the right once you exit the airport, pass the bar on the right and they will be lined up on the left. These vans fit 14 people so there will be others in the van with you going to their hotel or home. Let the driver know you want to go to ***Cabo Bello***. Once you are at the gate you will tell them you are staying at ***Casa del Sol Naciente/Paseo de las Misiones Lot 1***. Shuttle vans should cost around \$15 USD per person and although it is not the most direct route since you will make multiple stops along the way as the van drops other guests off at their destination, it is the cheapest.

\*Rental Car: We recommend a rental car if you plan on driving and visiting different locations during your stay. It will be much cheaper to rent a car and drive around then to take taxi's everywhere. There are several rental car agencies at the airport, but it's always a good idea to book ahead of time if you plan to rent a car. Please make sure you purchase full insurance with the rental. A rental car should cost you between \$30-\$50 USD for a sedan per day and \$60-\$100 USD for a full size SUV per day. These prices should include full coverage insurance.

We like to recommend Cactus Rental Car. They have no hidden costs and you pay once you get there. If you reserve a car with them online all you do is exit the airport and look for the person holding the Cactus Rental



car sign. They will double check your on their rental reservation lists and will shuttle you right to the rental car location. You can find more information by googling them.

\* See driving directions page.

### ***CASA DEL SOL NACIENTE IMPORTANT INFORMATION***

#### ***CHECK-IN: -4:00 P.M-***

The staff at ***Casa del Sol Naciente*** does a great job ensuring that upon your arrival the home is clean and tidy. If you have any problems please feel free to contact management.

#### ***CHECK-OUT: -11:00 A.M-***

Upon check-out we ask that you help our cleaning staff by removing any used bedding and gathering any used towels and placing them in a central location in the home. As well, please run a load of dishes in the dishwasher. (Although not expected a tip for the cleaning staff is always appreciated. ☺)

\*\*Our check-in/check-out times are flexible as long as we can accommodate it, so please feel free to ask\*\*

#### ***ENTERING/EXITING THE HOME***

Upon arrival to ***Casa del Sol Naciente*** one of our staff members will be there to welcome you at the door. This is what we like to call the "Meet-and-Greet". They will cover just about everything you need to know about the home. Please pay attention and if you have any questions, feel free to ask.

We ask that on your way from the airport to the home you contact Fransisco our house manager who will be the one to let you in and show you around. If he does not answer you can call Adelina. The contact information is as follows:

Adelina Barajas: +52.624.129.7554

Fransisco Barajas: +52.624.157.0510

If by chance our staff is not there when you arrive we have a lockbox that will allow you to get into the home. The lockbox is located just outside of the main gate to the left. **The code to the box will be sent to you via email and text.** This box has two keys in it. One to the entry gate and the other to the front door. To unlock just open the cover and place your palm over the lock. Enter the code sent to you and press the lock button. We ask that if/or when you use these keys to unlock the house that you replace them after unlocking so that you will always have access in the event you lock yourself out.

To lock it once it has been opened, simply put the keys back in lock and shut the lock door. It will take a few seconds for it to lock once shut.



**\*When leaving the home please lock all doors behind you. In the event that something happens we are NOT in any way responsible for lost or stolen items.\***

### ***AIR CONDITIONING***

*Casa del Sol Naciente* has A/C throughout the home. A/C and electricity are very expensive in Mexico so please make sure when you are using the A/C to have all windows and doors shut. **These units have been preset to the most efficient setting and we ask that you do not adjust them.** Doing so can cause the units to freeze up and not operate correctly, resulting in excessive heat conditions.

If you leave the home for long periods of time please set the units to OFF.

### ***WATER USAGE***

Unlike many other places water is not unlimited here in Mexico. Please do not let the water run for long periods of time if you are not directly using it. There should be no problems using the tap water for washing dishes, hands or showering. Although you can brush your teeth with tap water it is not recommended as it can be swallowed and will increase the risk of "travelers' diarrhea".

For your convenience, we supply a filtered bottle water machine in the kitchen that is safe to drink.

### ***FOOD STORAGE***

Any food that you leave out that is not sealed we suggest you place in zip lock bags to prevent ants. Besides the main kitchen storage area, we have an outdoor BBQ area. Here you will find an additional fridge for beverages or extra cold storage. Make sure to keep all your bottles or cans as they are worth .50 each and will help you reduce costs.

### ***BANKING/EXCHANGE RATE/MONEY***

It is always a good idea to let your bank know you are going to be traveling to Mexico and will be using your card if needed. Most often the exchange rate for the USD will vary from 10:1 – 20:1, but can be lower or higher based on the economy. Exchange rates always vary depending on the currency. The airport and exchange centers will always have the worst exchange ratio's so make sure if you get pesos here that you don't spend more than \$100.00 USD. Remember to never use an ATM located outside a bar or on the streets as they can be targets for scanners (steal your card and banking information). If you need an ATM you can typically use any hotel ATM or Bank ATM safely.

You can also check with your local bank before departing on your trip. There are some banks that allow you to exchange your currency for the Mexican peso. Bank of America is one of these banks. Typically there exchange rate is a little worse than you would find in Mexico, but it helps with having to get them once arriving in Cabo.



### ***TAXI CAB FROM CASA DEL SOL NACIENTE***

If you want to get a taxi to go somewhere all you have to do is call the security guards at the main entrance of Cabo Bello. This number is located in the A-Z Guide in the home. Let them know you want a taxi from ***Casa del Sol Naciente*** and where you want to go. Typically it will take 10-20 minutes for a taxi to show up.

We would like to thank you for choosing ***Casa del Sol Naciente*** for your vacation stay. We hope you, your family or friends have a great stay with us. If you have any questions beyond what is in this packet please feel free to call or email [cabovr@gmail.com](mailto:cabovr@gmail.com) at any time.

You can find more information about the home and area on our website at: [www.rentcasadelsol.com](http://www.rentcasadelsol.com)

Thanks again,

Casa del Sol Naciente Staff



## ***CASA DEL SOL NACIENTE DRIVING DIRECTIONS***

The best way to get to Cabo Bello from the airport is to take Highway #1D (turnpike) to San Jose del Cabo. (This route cuts off most of the metropolitan San Jose del Cabo and connects with Highway #1 at the coast) to Cabo San Lucas. This option has a toll of \$32 pesos. Shortly after getting onto the turnpike you will come to the first toll booth. Collect your ticket and proceed.

The only thing you need to be aware of is on the turnpike you will see two signs (one will say San Jose del Cabo and one will say Cabo San Lucas). You want to take the San Jose del Cabo exit (the exit labeled Cabo San Lucas takes you into the downtown hotel area of Cabo San Lucas, so you will have to loop back to the left, heading back to San Jose del Cabo).

After you exit the second toll booth proceed straight and you will come upon a traffic circle (stay to the right and do not go around the circle). This will put you on Hwy #1 and will take you to Cabo San Lucas. This is the coast road and you should be heading south. You will have the Sea of Cortez on your left and mountains on your right.

After approximately 25 km you will see the Home Depot on the right. Cabo Bello is directly across the highway. Take the exit to the access road prior to the overpass. On the overpass turn left to make a U-turn to the other side of the highway. The entrance to Cabo Bello should be approximately 1 km on the right. Just pull up to the gate and announce yourself to the guards, and that you are going to ***Casa del Sol Naciente / 1 Peso de las Misiones***.

Once you go through the gates, proceed down the main road towards the water. Count the streets you can turn right on. You want the 6<sup>th</sup> street you can turn right on. Once you turn right you will want to take another quick right onto Peso de las Misiones. As you crest the hill you will see ***Casa del Sol Naciente*** in front of you about 250 ft. from the main road.

Pull your vehicle in to one of the two open parking spots under the pergola.